Dear Ma'am/Sir,,

Due to the technical problems faced earlier, we have rescheduled the exams for students who wish to reappear. The new schedule is as follows:

Date	Subject	Time
Saturday, 22nd January 2022	English	8:00 am to 12 noon
	Science	3:00 pm to 8:00 pm
Sunday, 23rd January 2022	General Knowledge	8:00 am to 12 noon
	Mathematics	3:00 pm to 8:00 pm

Also please find attached instruction and login process document, these Instructions needs to be followed strictly. Any violations of these will result in the student getting logged out of the system and disqualified.

This information will also be updated on the Website (<a href="www.isfo.in">www.isfo.in</a>) and (<a href="https://skool.ai/isfo/">https://skool.ai/isfo/</a>)

**NOTE**: This is a system generated email please do not reply.

Regards, ISFO Team



# General Information for online competition (ISFO/Olympiad – Eupheus only):

- 1. Website: https://skool.ai/isfo
- 2. Call Tech support: 011-41198254
- 3. For ISFO login credentials:
  - a) If you have registered online, please check your mailbox for a mail from **donotreply@eupheus.in**
  - b) If you have registered offline through your School, please contact your School
- 4. Competition conducted at browsers (Mobile/System) only, there is no App for this.

## In Case of "error":

- 1. Credentials not found error, please enter your registered mobile number as username. And you may reset your password by clicking at "forgot password?" button at <a href="https://skool.ai/isfo/studentLogin">https://skool.ai/isfo/studentLogin</a>
- **2. Student not found error**, please connect with your School for your registration related queries.

## DO's and DON'Ts:

- 1. Read the instructions carefully before proceeding with online competition.
- Read the doc "Login Process and basic Navigation – ISFO Online Exam"
- 3. Ensure you have a **stable internet connection** before proceeding with the competition.
- 4. Don't login from **multiple devices** at the same time, this could impact your result and will end test abruptly.
- 5. Don't switch your browser during competition.
- 6. Don't use **refresh** or **back** button during competition.
- 7. In case you are logged out, closed browser or disconnected accidently, please login again and continue your competition. If you are stuck or facing page load issues, try hard reload (Ctrl + Shift + R) and login to continue with your competition.
- 8. Use the exact contact number which you provided during registration. For e.g., if you added '0' before your 10 digit mobile number, then use that 11 digit number for "Login" or "forgot password?"

# PLEASE CLEAR CACHE & COOKIES before starting your competition

## **For Chrome**

On your computer, open Chrome.

At the top right, click More.

Click More tools. Clear browsing data.

At the top, choose a time range. To delete everything, select All time.

Next to "Cookies and other site data" and "Cached images and files," check the boxes.

Click Clear data.

#### For Android

On your Android phone or tablet, open the Chrome app.

At the top right, tap More.

Tap History. Clear browsing data.

At the top, choose a time range. To delete everything, select All time.

Next to "Cookies and site data" and "Cached images and files," check the boxes.

Tap Clear data.

## For Microsoft Edge

Open Microsoft Edge, select Menu (3 dots icon on top right corner of the browser) > Settings > Privacy & services.

Under Clear browsing data, select Choose what to clear.

Select "Cached images and files" and "Cookies and other site data" check box and then select Clear.

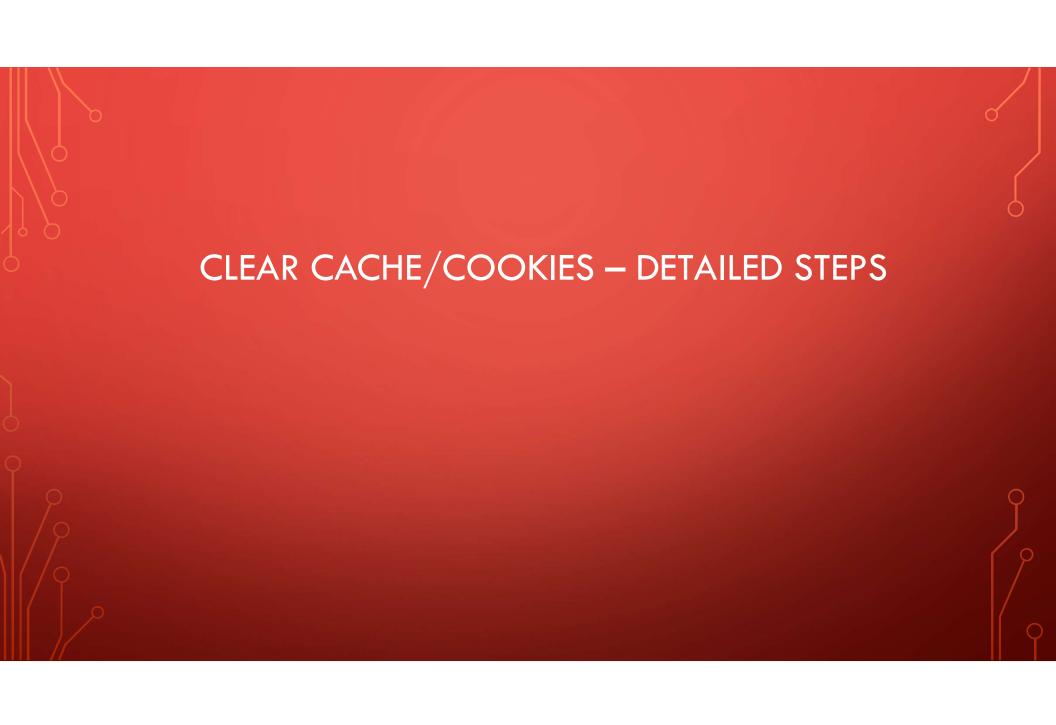
## For Apple Safari

Open the Settings app on your iPhone.

Select Safari from the list of apps.

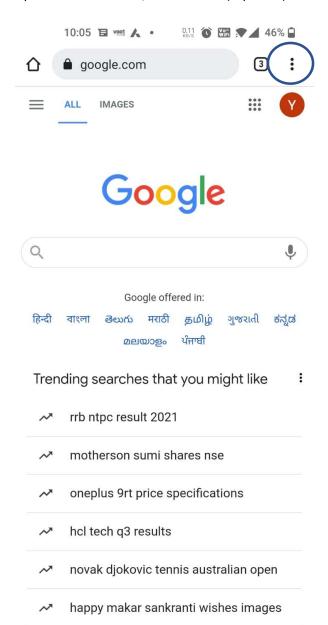
Scroll down and select Clear History and Website Data.

Confirm your selection in the popup box.



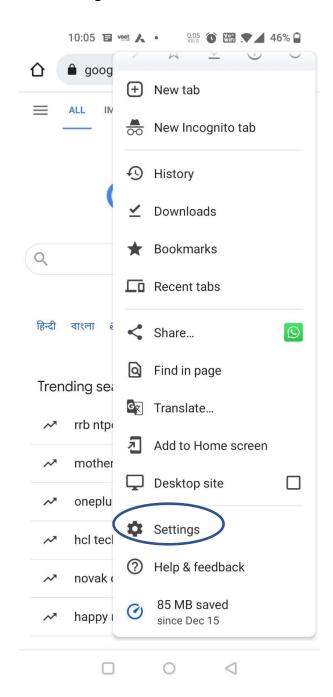
## For Android

Open Chrome browser, click at menu (triple dot)

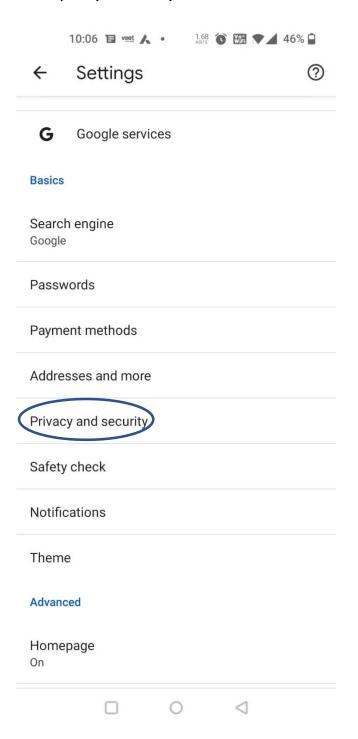


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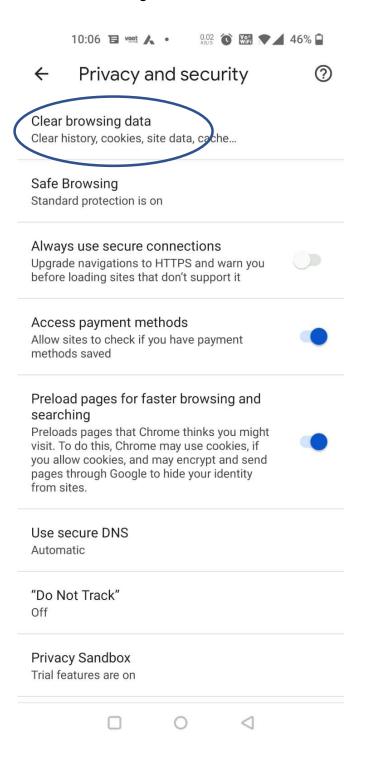
## Click at **settings**



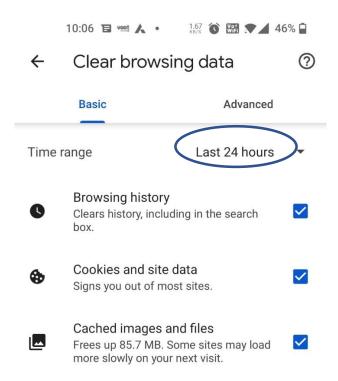
## Click at privacy and security



#### Click at Clear Browsing Data



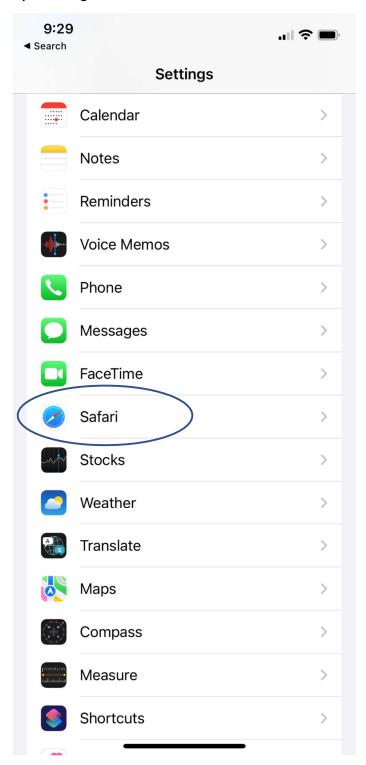
## Select Time Range and Click at Clear Data



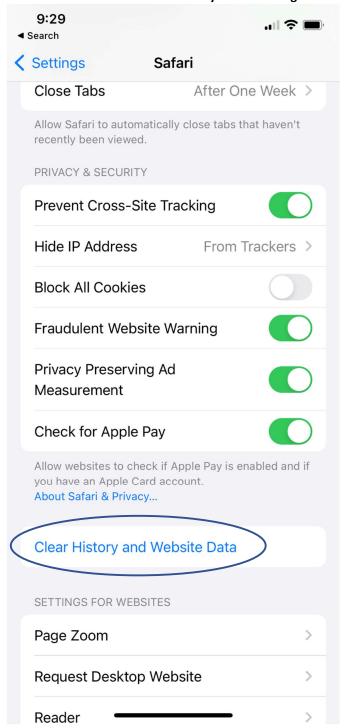


## For iPhone

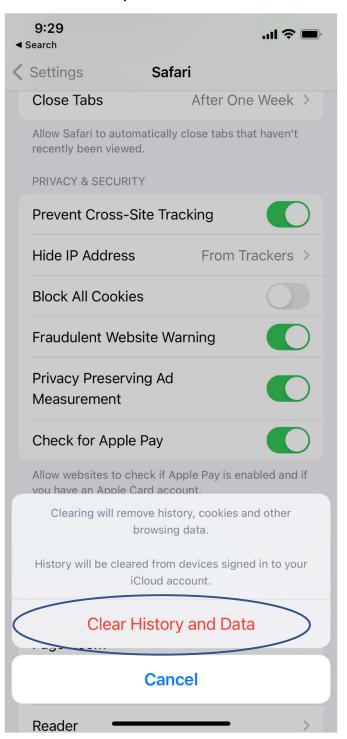
## Open Settings at iPhone



#### Scroll-down and select "Clear History and Browsing data"



Click at "Clear History and Data"

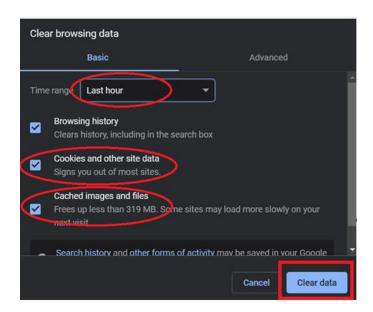


## Clear Cache and Cookies in Google Chrome

1. Open Chrome and press "CTRL" + "Shift" + "Delete" keys (in Windows machine).

Select the period you wish to delete cached information using the "Clear the following items from" drop down menu. From there, you can choose "Cookies and other site data" and "Cached images and files".

2. Select the "Clear Data" or "Clear browsing data" button from drop down to clear cache & Cookies.

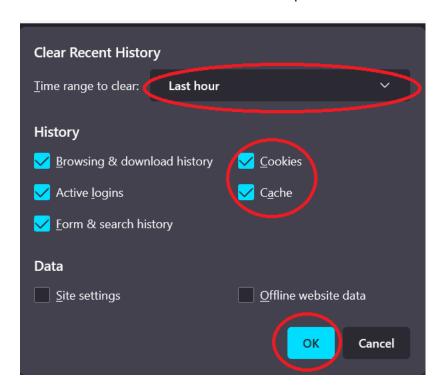


## **Clear Cache and Cookies in Mozilla Firefox**

1. Open Mozilla Firefox and press "CTRL" + "Shift" + "Delete" keys (in Windows machine).

Select the period you wish to delete cached information using the "Clear the following items from" drop down menu. From there, you can choose "Cookies" and "Cache ".

2. Select the "**Ok**" button from the drop down to clear cache & Cookies.



## Clear Cache and Cookies in Microsoft Edge

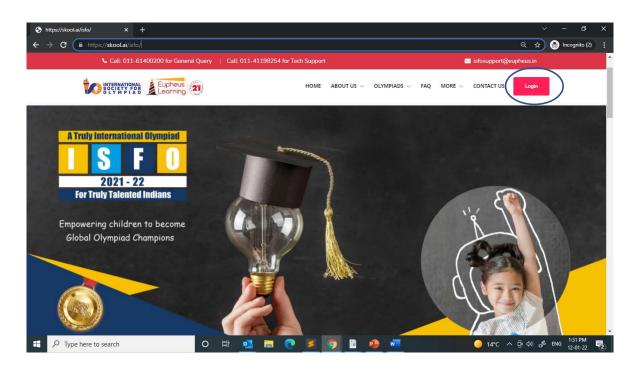
1. Open **Microsoft Edge** and press "**CTRL**" + "**Shift**" + "**Delete**" keys (in Windows machine).

Select the period you wish to delete cached information using the "Clear the following items from" drop down menu. From there, you can choose "Cookies and other site data" and "Cached images and files ".

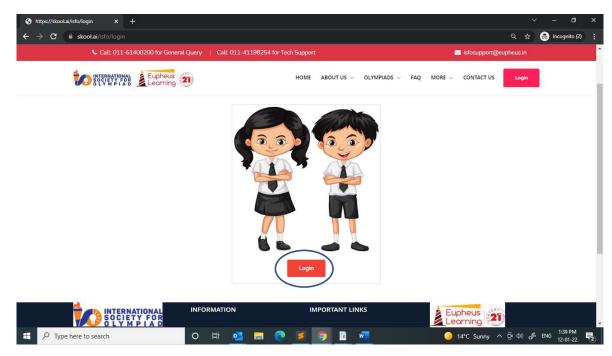
Select the "Clear Now" button from the drop down to clear cache & Cookies.



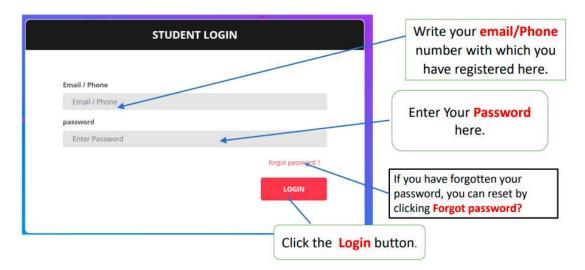
1. Open URL <a href="https://skool.ai/isfo/">https://skool.ai/isfo/</a> and click at Login button



2. Scroll-down and click at Login button again.



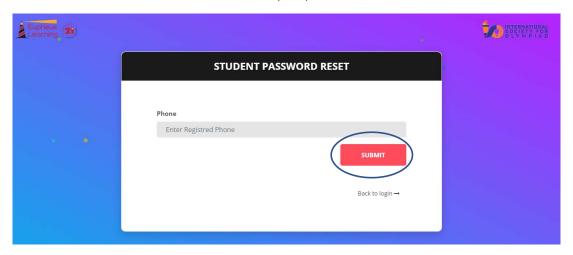
3. Enter your registered mobile number / email id and your password which you received at email after online registration, or provided by school in case of offline registration, and then click at Login button.



4. Enter your registered mobile number and click at SUBMIT button to reset your password.

Please Note: - Enter the same mobile number which was used while registering at ISFO. i.e.

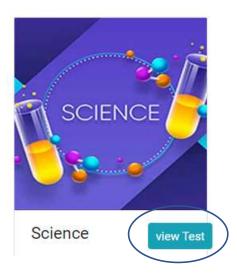
In case at the time of registration if you have added "0" before your mobile number, please add "0" as well to receive OTP to reset your password. i.e. 0XXXXXXXXXXX



#### 5. Click at Final test



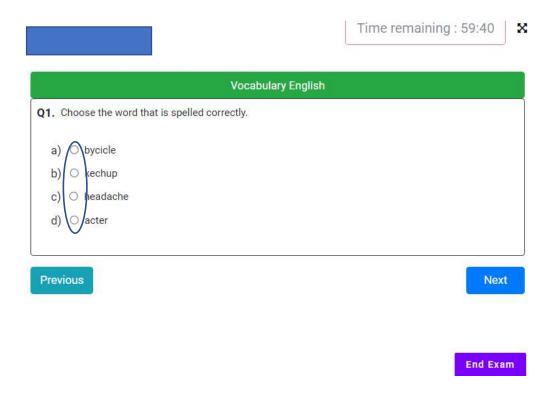
6. After Clicking at Final Test, you'll see your test at your dashboard, click at view test to start the examination. **Please Note: - You'll only see one subject at a time**, for details, please check your exam schedule, which is available at the website and communicated to you.



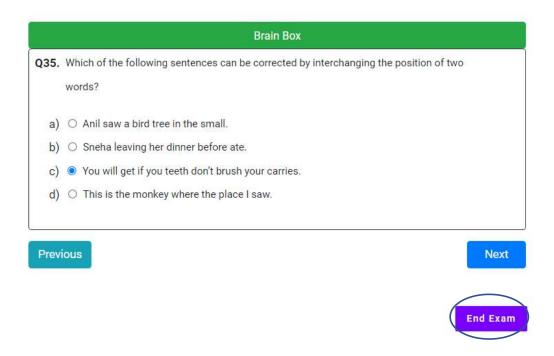
7. Click at Start Button to start the test.



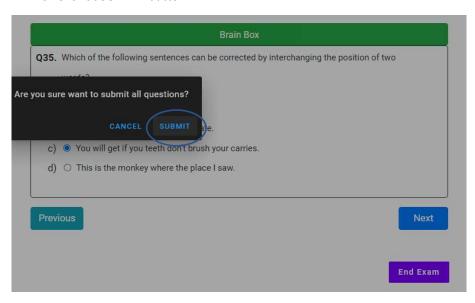
8. Start your test and select your answers from the given options.



9. Please click at end exam once you selected all your answers.



10. Click at SUBMIT button.



11. Once your answers are submitted, please don't click at back or refresh button.